

Personal Profile - Thomas Schmitt

Personal

Name Thomas Schmitt
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 WWW <http://www.getit-services.com>
 Nationality German
 Age July 22., 1960
 Languages English, German

Experience/Skills

Business & Project Management

- Project Management of interdisciplinary, international and multi-cultural teams
- IT Process Design
- IT Service Management (ITIL), especially SLA Management, Change & Configuration Management, Help Desk Environments and IT Operation
- System Management and IT Infrastructure Design

Systems Management

- Help Desk / Service Center
- Monitoring
- Desktop Management (SW Distribution, Inventory, Remote Control)

OS, Communication & Middleware (basics)

- Operating Systems (AIX, Solaris, OS/400, WIntel Platforms)
- Communication & related products (SNA, TCP/IP, NetBios)
- Databases & Groupware (DB2, SQL, Lotus Notes)
- System Management (IBM Tivoli, BMC Patrol, HP Openview, IBM Netview)

Job History

get IT Services

- Partner
- Principal Consultant IT Service Management
- Project Management

Espalier

- Principal Consultant IT Service Management
- Project Management

PricewaterhouseCoopers

- Principal Consultant IT Service Management
- Principal Consultant Systems Management
- Project Management

Simultan AG

- System Engineer for Systems Management and System Integration
- Consulting for IT Infrastructure Startegy
- Project Management

Servocomp AG

- System Engineer SNA – TCP/IP
- System Administrator IBM AS/400
- Project Management

IHA AG

- SW Engineer IBM S/390
- Application & DB Design
- Project Management

Infopart AG

- SW Engineer IBM S/36
- Project Management